

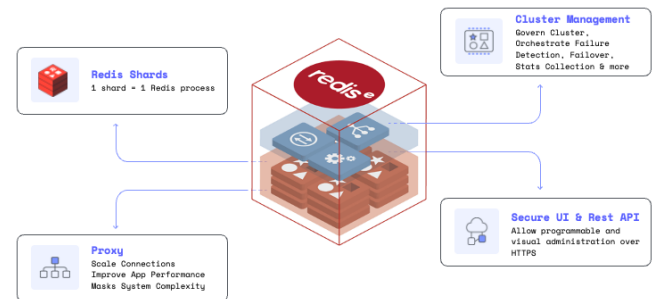
# Redis Software Upgrade Service Package

Redis Software is constantly evolving with new cluster and database features . If you want take advantage of those latest (major release) capabilities, then this 5-day Professional Services consulting package will help to ensure your team experiences a successful upgrade milestone. Our team of experts will review your upgrade requirements and timeline objectives, deliver a “new feature” workshop, perform and document the steps necessary to complete the upgrade and assist your team as they validate the upgrade steps on your Redis Software non-production tiers. In addition, our consultants will be available to answer questions and share best practices prior to your planned production upgrade event. All services are delivered during standard business hours. If you require assistance outside standard business hours, ask about the "Professional Services Premium Consulting Support" service package.

## Requirements, Planning & Upgrade Simulation

- \* Upgrade Requirements & Planning
- \* New Feature Workshop
- \* Upgrade Simulation in Redis Labs
  - Install & Configure Cluster(s)
  - Create & Populate Database(s)
  - Perform Upgrade
  - Document Steps
- \* Provide Initial Upgrade Document

## Cluster Node Upgrades



## Non-Production Tier Upgrades Clusters & Databases

- \* Perform Cluster Node Upgrades
  - Validate Documented Steps
- \* Perform Database Upgrades
  - Validate Documented Steps
- \* Review Cluster & Database Logs
  - Validate successful upgrade
- \* Provide Final Upgrade Document

## Redis Enterprise Database Topologies

